

# beurer HK 25 / HK 35 / HK 63

HK 35



HK 25



HK 63



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**Dear customer,**

Thank you for choosing a product from our range. Our name stands for high-quality, thoroughly tested products for applications in the areas of heat, weight, blood pressure, body temperature, pulse, gentle therapy, massage, beauty, air and baby.













With kind regards  
Your Beurer team

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**Explanation of symbols**

The following symbols are used on the device, in these instructions for use, on the packaging and on the type plate for the device:

	Read the instructions!		30 °C extra gentle washing program
			Machine-washable at 40 °C
			Do not wash
	Do not insert pins!		Do not bleach
			Do not dry in a tumble dryer
	Do not use folded or rucked!		Iron with a maximum soleplate temperature of 150 °C
			Do not iron
	Not to be used by very young children (0 - 3 years).		Do not dry-clean

	Dispose of packaging in an environmentally friendly manner		Manufacturer
	This product satisfies the requirements of the applicable European and national directives.		The products demonstrably meet the requirements of the technical Regulations of the EAEU.
	The device has double protective insulation and therefore complies with protection class 2.		Please dispose of the device in accordance with EC Directive – WEEE (Waste Electrical and Electronic Equipment).
	The KEMA-KEUR symbol documents the safety and compliance with standards of an electrical product.		
	The textiles used for this device meet the stringent human ecological requirements of Oeko Tex Standard 100, as verified by Hohenstein Research Institute.		
	<b>WARNING:</b> Warning of risks of injury or health hazards		
	<b>CAUTION:</b> Safety information about possible damage to appliance/accessories.		
	<b>NOTE:</b> Important information.		

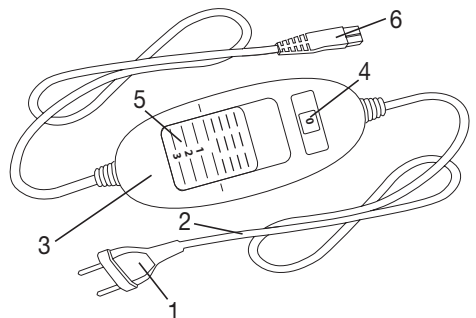
## 1. Items included in the package

Check that the exterior of the cardboard delivery packaging is intact and make sure that all contents are present. Before use, ensure that there is no visible damage to the device or accessories and that all packaging material has been removed. If you have any doubts, do not use the device and contact your retailer or the specified Customer Service address.

- 1 Heating pad
- 1 Cover
- 1 Control
- 1 Instructions for use

### 1.1 Description

- 1. Power plug
- 2. Power cord
- 3. Control
- 4. Illuminated temperature settings
- 5. Slider for ON/OFF and temperature settings
- 6. Plug-in coupling



## 2. Important instructions

### Retain for future use



#### **WARNING**

- Failure to observe the information provided below can lead to personal injury or material damage (electric shock, skin burns, fire). The following safety and hazard information not only serves to protect your health and the health of others, it also protects the product from damage. Therefore, observe this safety information and pass on these instructions together with the product.
- This heating pad must not be used by people who are not sensitive to heat or by vulnerable people who may not be able to react to overheating (e.g. diabetics, persons with skin changes related to illness or persons with scarred skin in the area where the pad is to be applied, after taking any pain-relieving medication or alcohol).
- This heating pad may not be used for very young children under the age of three (0-3) due to their inability to react to overheating.
- The heat pad can be used by children older than 3 and younger than 8 years of age provided they are supervised. For this, the controller must always be set to the minimum temperature.
- This heating pad can be used by older children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children must not play with the heating pad.
- Cleaning and user maintenance must not be performed by children unless supervised.
- This heating pad is not intended for use in hospitals.
- This heat pad is only intended for domestic/private use, not for commercial use.
- Do not insert pins.
- Do not use folded or rucked.
- Do not use if wet.
- This heating pad may only be used in conjunction with the control specified on the rating label.
- The heat pad must only be connected to the mains voltage that is specified on the label.

- The electrical and magnetic fields emitted by this heating pad may interfere with the function of a pacemaker. However, they are still well within the limits: electrical field strength: max. 5000 V/m, magnetic field strength: max. 80 A/m, magnetic flux density: max. 0.1 millitesla. Please consult your doctor and the manufacturer of your pacemaker before using this heating pad.
- Do not pull, twist or make sharp kinks in the cables.
- If they are not positioned properly, there may be a risk of becoming entangled in, being strangled by, tripping over, or stepping on the cable and controller of the heat pad. The user must ensure that excess lengths of cable, and cables in general, are safely routed.
- This heating pad must be examined frequently for signs of wear or damage. If there are such signs, if the heating pad has been misused or does not work, return it to the supplier before switching it on again.
- Under no circumstances should you open or repair the heat pad (including the accessories) yourself because faultless functionality can no longer be guaranteed thereafter. Failure to observe this will invalidate the warranty.
- If the mains connection cable of this heat pad is damaged, it must be disposed of. If it cannot be removed, the heat pad must be disposed of.
- When this heating pad is switched on:
  - Do not place any sharp objects on it.
  - Do not place any heat sources, such as hot water bottles, heat pads or similar, on it.
- The electronic components in the controller warm up when the heating pad is in use. For this reason, the control must never be covered or placed on the heating pad when it is in use.
- It is essential to observe the information relating to the following chapters: Operation, Cleaning and maintenance, Storage.
- Should you still have questions on using our appliances, please contact our customer service.

### 3. Intended use



#### CAUTION

- This heating pad is only designed to warm up the human body.
- To avoid damage to the film cover and/or the insulation of the cables, do not use the heating pad in conjunction with essential oils or lotions.



#### NOTE HK 63

- The heating pad is fitted with 6 integrated permanent magnets that produce a homogenous magnetic field for magnetic field applications.

## 4. Operation

### 4.1 Safety



#### CAUTION

- The heating pad is fitted with a SAFETY SYSTEM. This sensor technology provides protection against overheating across the entire surface of the heating pad with an automatic switch-off in the event of a fault. If the SAFETY SYSTEM has switched off the heating pad, the temperature settings are no longer illuminated when switched on.
- Please note that for safety reasons, the heating pad can no longer be operated after a fault has occurred and must be sent to the specified service address.
- Do not connect the defective heat pad with another control of the same type. This would trigger a permanent switch-off via the control's safety system.

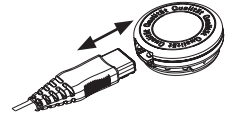
### 4.2 Initial use



#### CAUTION

Ensure that the heating pad will not bunch up or become folded during use.

- To operate the heating pad connect the control to the heating pad by plugging in the connector.
- Then plug in the power plug into the mains outlet.



### 4.3 Switching on

To switch the heating pad on, set the slider for ON/OFF and temperature settings to setting 1, 2 or 3. The temperature settings are illuminated when switched on.

### 4.4 Setting the temperature

Level 0: OFF

Level 1: minimum heat

Level 2: medium heat

Level 3: maximum heat



#### NOTE:

The fastest way to warm up the heating pad is to initially set the highest temperature setting.



#### NOTE HK 35, HK 63

These heating pads have a fast heating function, which allows the pad to warm up faster in the first 10 minutes.



#### WARNING

If the heating pad is being used over several hours, we recommend that you set the lowest temperature setting on the control to avoid overheating the heated body part, which may lead to burns to the skin.

### 4.5 Automatic switch-off

This heating pad is equipped with an automatic switch-off function. This turns off the heat supply approx. 90 minutes after the initial use of the heating pad. The temperature setting display then starts to flash. So that the heating pad can be switched back on, the slider for ON/OFF and temperature settings (5) must first be set to setting "0" (OFF). After about 5 seconds it is possible to switch it on again.



## 4.6 Switching off

To switch the heating pad off, set the slider for ON/OFF and temperature settings to setting “0” (OFF). The temperature settings are then no longer illuminated.

### **NOTE:**

If the heating pad is not in use, switch the side slider for ON/OFF to setting “0” (OFF) and unplug the power plug from the socket. Then disconnect the controller from the heating pad by unplugging the plug-in coupling.

## 5. Cleaning and maintenance

### **WARNING**

Before cleaning, always remove the power plug from the socket first. Then disconnect the control from the heating pad by unplugging the plug-in coupling. Otherwise there is a risk of electric shock.

### **CAUTION**

The control must never come into contact with water or other liquids, as this may cause damage.

- To clean the controller, use a dry, lint-free cloth. Do not use any chemical or abrasive cleaning agents.
- The textile cover can be cleaned in accordance with the symbols on the label and must be removed from the heating pad prior to cleaning.
- To clean the plastic protective cover on the heating pad, use a damp cloth.

### **CAUTION**

Please note that the actual heating pad may not be machine-washed, spun or machine dried, chemically cleaned, wrung out, pressed or ironed. Otherwise the heating pad may be damaged.

### **WARNING**

Never switch the heating pad on to dry it! Otherwise there is a risk of electric shock.

## 6. Storage

If you do not plan to use the heating pad for a long period of time, we recommend that you store it in the original packaging. For this purpose, disconnect the control from the heating pad by unplugging the plug-in coupling.

### **CAUTION**

- Please allow the heating pad to cool down before storing. Otherwise the heating pad may be damaged.
- To avoid sharp folds in the heating pad, do not place any objects on top of it while it is being stored.

## 7. Disposal

For environmental reasons, do not dispose of the device in the household waste at the end of its useful life. Dispose of the unit at a suitable local collection or recycling point. Dispose of the device in accordance with EC Directive – WEEE (Waste Electrical and Electronic Equipment). If you have any questions, please contact the local authorities responsible for waste disposal.



## 8. What if there are problems?

Problem	Cause	Solution
The temperature settings are not illuminated while - the control is properly connected to the heating pad - the power plug is connected to a working socket - the slider is set to 1, 2 or 3	The safety system has switched the heating pad off permanently.	Send the heating pad and the control for servicing.

## 9. Technical data

See the rating label on the heating pad.

## 10. Warranty / service

Beurer GmbH, Söflinger Straße 218, 89077 Ulm, Germany (hereinafter referred to as “Beurer”) provides a warranty for this product, subject to the requirements below and to the extent described as follows.

**The warranty conditions below shall not affect the seller’s statutory warranty obligations which ensue from the sales agreement with the buyer.**

**The warranty shall apply without prejudice to any mandatory statutory provisions on liability.**

Beurer guarantees the perfect functionality and completeness of this product.

The worldwide warranty period is 3 years, commencing from the purchase of the new, unused product from the seller.

The warranty only applies to products purchased by the buyer as a consumer and used exclusively for personal purposes in the context of domestic use.

German law shall apply.

During the warranty period, should this product prove to be incomplete or defective in functionality in accordance with the following provisions, Beurer shall carry out a repair or a replacement delivery free of charge, in accordance with these warranty conditions.

**If the buyer wishes to make a warranty claim, they should approach their local retailer in the first instance: see the attached “International Service” list of service addresses.**

The buyer will then receive further information about the processing of the warranty claim, e.g. where they can send the product and what documentation is required.

A warranty claim shall only be considered if the buyer can provide Beurer, or an authorised Beurer partner, with

- a copy of the invoice/purchase receipt, and
- the original product.

The following are explicitly excluded from this warranty:

- deterioration due to normal use or consumption of the product;
- accessories supplied with this product which are worn out or used up through proper use (e.g. batteries, rechargeable batteries, cuffs, seals, electrodes, light sources, attachments and nebuliser accessories);
- products that are used, cleaned, stored or maintained improperly and/or contrary to the provisions of the instructions for use, as well as products that have been opened, repaired or modified by the buyer or by a service centre not authorised by Beurer;
- damage that arises during transport between manufacturer and customer, or between service centre and customer;
- products purchased as seconds or as used goods;
- consequential damage arising from a fault in this product (however, in this case, claims may exist arising from product liability or other compulsory statutory liability provisions).

Repairs or an exchange in full do not extend the warranty period under any circumstances.





